

Internet Access Policy

Disclaimer:

The availability of Free Public Internet Access complements and extends the Information and Reference Services of Waterford Libraries.

Users must be aware that the World Wide Web is an unregulated information network, enabling access to ideas, information and images. Users are required to be responsible in their use of services.

Waterford Libraries cannot guarantee the accuracy of information accessed, nor can they accept responsibility for, or supervise content, that maybe viewed inadvertently or otherwise by a user. The Library accepts no responsibility for damage, loss, costs or digital security issues arising either directly or indirectly from use of the Library's free Internet-based computer services, whether using fixed PC or Wi-Fi service in branches.

All users are required to read and accept the Library's **Free Internet Access Acceptable Use Policy** below before using the service.

Free Internet Access Acceptable Use Policy:

- Access to the Internet is available to all current registered Waterford Libraries members.
- Internet sessions on PCs may be pre-booked in advance. The Wi-Fi service can be accessed at any time during opening hours.
- Bookings for PCs may only be made for one session per day.
- Bookings not taken up within 10 minutes will be forfeited.
- Members of the library must be able to present their library card when asked by staff.
- Sessions must be used by the member booked in.
- The service is provided in a shared social space where respect and consideration must be shown towards other library users.
- Users are automatically logged off at the end of a session.
- **Children under the age of 12** must be accompanied by a parent or guardian and sites accessed are the sole responsibility of parent or guardian.
- **Young people aged between 12 and 16** may use the Internet unaccompanied, provided a parent or guardian has authorised such use on application form.
- **Users may not** create, access, store, transmit, download or publish any material that:
 - ◆ Is pornographic, obscene, racist, defamatory or illegal
 - ◆ Causes harassment or gross offence to others
 - ◆ Constitutes a breach of copyright laws or licensing agreements
- Waterford Council network restrictions may apply on some services as required by digital security policies.
- Users should also be aware that all sites accessed on the public network are retained for a period of time.
- Users are responsible for their own online account security.

Users who fail to observe the above conditions will immediately be logged out and denied access to Internet facilities.